

PRIDE EXPEDITIONS Ltd

Booking Terms and Conditions

Thank you for booking onto this exciting expedition with Pride Expeditions. Please read our terms and conditions carefully prior to continuing with booking this expedition. By making a booking with Pride Expeditions the traveller agrees to be bound by these conditions.

The in-country dates of this trip are and the cost is..... The following terms and conditions state the obligations of Pride Expeditions Ltd in organising the trip and your obligations in signing up for it. They are intended as an addition to the package travel regulations and the normal policies of Pride Expeditions due to the remoteness and duration of this trip.

1.0 PRICING

1.1 The price includes:

- All in country travel (unless otherwise stated).
- Accommodation this will be centrally located and in as safe a location as possible.
- Local Trekking or climbing guides with knowledge and experience of the local area.
- Access to an in-country agent who is aware and subscribes to the ethos of Pride Expeditions.

1.2 The price does not include:

- Visas
- Vaccinations
- Transport to and from the destination
- Any bar or laundry bills
- Tips
- Personal Equipment
- Personal Drinks and food
- Overweight/Excess charges for internal flights
- Single room supplements
- Emergency evacuation
- Cancellation fees
- Additional Costs of withdrawal from the expedition in country

1.3 Variation in prices:

The price is accurate at the time of publishing but may be subject to increase should there be an excessive change in exchange rates or in increases passed on by the in country service agents or flight operators. Should in-country prices rise so substantially that the price cannot be contained then it will be passed onto expedition members with the option to cancel with a full refund if they so wish.

2.0 BOOKING PROCESS: CONDITIONS

2.1 After an expedition confirmation notice is issued you must:

- Complete a Medical Declaration Form and send it electronically in order to make bookings for any internal flights or hotel bookings.
- Carefully follow all instructions given in the kit list including visa and inoculation advice.
- Keep to the payment schedule contained in this document.
- Print off the last page of this document and sign it and return it electronically.

2.2 Bookings contract:

- A contract will exist from the date an Expedition Confirmation Notice is issued. At this point deposits made are non-returnable. However, should you receive the Expedition Confirmation Notice and are not entirely happy to proceed with the booking then please inform us as soon as possible.
- We will only issue an Expedition Confirmation Notice when the minimum numbers of applicants have paid deposits for the trip. In the event of receiving the Expedition Confirmation Notice and not being totally happy to proceed you may notify Pride Expeditions you wish to withdraw from the trip in writing. If this is done within 14-days of the issue of the Expedition Confirmation Notice your deposit will be returned to you in full. This will not happen when bookings are made within 56 days of the departure date.

3.0 PAYMENT

3.1 Payment schedule:

- A deposit of secures your place on this trip
- Please pay a further by
- The full amount of is due by
- All amounts can be paid in any increments or stages that suit but these deadlines must be met. Please identify each payment with your expedition code on the Expedition confirmation notice.

Pride Expeditions Santander Bank

Sort Code 090129 Ac 09543216

4.0 CANCELLATIONS AND STANDARDS

4.1 If you cancel:

Your deposit is non-refundable in all circumstances.

You may cancel your expedition at any time providing that the cancellation is made by the main applicant in writing to Nick@prideexpeditions.co.uk From the point that the Expedition Confirmation Notice is dispatched arrangement and in-country costs occur. The closer to the departure date that your cancellation is made the greater the costs are. As a result the following cancellation charges apply.

- Prior to 60 days before departure and on receipt of cancellation letter- the deposit and any additional costs incurred.
- Less than 60 days, but more than 28 days prior to departure (and on receipt of cancellation letter) – deposit + 50% of remaining monies or the total costs incurred, whichever is the greater
- Less than 28 days prior to departure – full advertised cost of expedition

4.2 If we cancel

The expedition has a minimum number of members. Should we fail to attain the required amount of people then we reserve the right to cancel the expedition. If having reached the specified cut-off date we have failed to gain the necessary number of participants I will inform you immediately and return all monies paid.

4.3 Package travel regulations

Pride Expeditions Ltd complies with the package travel regulations 1992. We are committed to customer satisfaction and consumer financial protection. All passengers booking with Pride Expeditions are fully insured in the unlikely event of our insolvency. This policy also includes transport to return to the airport if you are on expedition during this time. Further details will be provided to you before embarkation.

4.4 British Standards

Pride Expeditions will provide its services under our contract with reasonable skill and care. We comply with guidelines set out under BS8848 2014 and do our utmost to provide you with the expedition you expect. Pride Expeditions gives no guarantees or warranties regarding the expedition. In making the booking the customer understands we are operating in regions where standards of accommodation, food, transport and safety may be lower than those you normally expect.

4.5 Bonding

Pride Expeditions does not organize international flights we are therefore not ATOL bonded. Pride Expeditions at times may advise on the best flights to get for a destination. We accept no responsibility for the flight providers.

5.0 THE NATURE OF EXPEDITIONS

5.1 Inherent risks

Pride Expeditions will wherever possible endeavor to provide advertised services with reasonable skill and care. There are hazards involved in the expedition including injury, illness, loss or damage to property and inconvenience and discomfort. Travellers must accept this as inherent in travelling to developing countries for adventurous activities.

5.2 Necessity of flexibility

This type of travel is one that at times necessitates the ability to change plans. Changes in itinerary may be necessary due to local political conditions, flight cancellations, mechanical breakdown, weather and other unforeseen circumstances. Pro rata refunds will be given for services not used wherever possible. This change of plans will be done with your best interests at heart.

6.0 NATURAL DISASTERS/POLITICAL UNREST

It may be necessary, in exceptional circumstances, to cancel the expedition. In no circumstances will we cancel your expedition less than 4 weeks before the scheduled departure date, except for reasons of force majeure or if you fail to pay the remaining balance on your expedition. Where we cannot provide the expedition booked we will return all monies paid. In this case we will be following advice from the Foreign and Commonwealth Office. If they advise against all but essential travel to one of our destinations we will be forced to cancel and your own travel insurance will be obligated to pay out.

We will not be liable to refund any incidental costs incurred for visas, vaccinations or other travel arrangements. If we are forced to cancel your expedition after departure we will, wherever possible, make suitable alternative arrangements, another trek in another country for example. Please make sure you are covered by your own

6.0 COMPENSATION AND LIABILITY

Pride Expeditions' obligations, and those of our suppliers providing any service or facility included in your expedition are to take reasonable skill and care to arrange for the provision of such services and facilities and to do so with reasonable skill and care. You must show that reasonable skill and care has not been used if you wish to make any claim.

Pride Expeditions' liability for loss or damage incurred is strictly limited to a sum equivalent to the total value of your expedition.

7.0 PASSPORT AND VISAS

Pride Expeditions provides basic advice to you regarding passports and visa requirements. It is your responsibility to contact the appropriate Embassy, Consulate or British Foreign Office for exact requirements for your the expedition and date of travel. It is your responsibility to ensure that you have the correct passport and visas to gain access to any country/region included in the expedition. If you fail to do so we have no liability to you for any cost, loss or damage that you suffer, nor will we refund you the cost of any unused portion of your travel arrangements.

8.0 HEALTH REQUIREMENTS/ TRAVEL INSURANCES

Should you fail to do disclose existing medical conditions to your insurance provider and consequently are not covered by your insurance for medical evacuation we have no liability to you for any cost, loss or damage which you suffer nor will I refund you the cost of any unused portion of your travel arrangements. Likewise if you fail to get adequate insurance for this trip I am not liable for the resulting costs.

9.0 LEADER AUTHORITY & BEHAVIOUR:

On this expedition it is essential that you abide by the authority of the Leaders. Should any member commit any illegal act under UK law when on expedition, or if in the reasonable opinion of a leader your behavior is considered disruptive, threatening or abusive or causing or likely to cause danger, distress or annoyance to others we may terminate your expedition without any liability on our part. If this occurs overseas then you will become responsible for your own return home and any other members of your group who cannot or will not travel without you. In any of these circumstances no refunds or compensation will be paid to you and we may make a claim against you for any costs and expenses incurred as a result of your behavior e.g. the cost of diverting an aircraft to remove you. If you are affected by any condition, medical or otherwise, that might affect your or other people's enjoyment of the expedition you must advise us at the time of booking.

10.0 PICTURES AND IMAGES

Pride Expeditions reserves the right to take any recordings and photos. Pride Expeditions reserves the right to use these images and recordings for promotional activities of any kind.

Please read carefully through these conditions before signing your agreement.

Signed: _____ Date: _____

Name: _____

**PRIDE
EXPEDITIONS**